



TMM Returns / Exchange  
 103 Schelter Road  
 Suite 20  
 Lincolnshire, IL 60069

Phone: 1 - 844-MAGICMIST  
 Web: www.themagicmist.com

Date:

## Replacement Form

Name	
Email Address	
Shipping Address	
Phone	
Order #	

**Please contact our customer service at: 844-MAGICMIST or customer.service@themagicmist.com before you return any item. They may be able to help you troubleshoot the problem on the phone or via email. If you have been instructed by the customer service to return the items for exchange, please follow the instructions below.**

Please place product(s) to be exchanged in a **padded envelope** along with this Replacement form. It is recommended that you return your package to the address indicated above via a traceable method. Please allow 1-2 weeks for processing.

I am returning faulty items to be replaced under the Life Time Warranty. **Please note that Life time Warranty does not apply to batteries returned with dirty threads or e-liquid inside.** Also note that Life Time Warranty means **for the full life of the product**. Magic Mist batteries have a normal life of 3-6 months under normal usage

*For full terms and conditions, visit our website: [www.themagicmist.com](http://www.themagicmist.com)*

- Only unopened cartridge packs would be refunded or exchanged.

Items to be replaced	Quantity

If you are exchanging a battery, please indicate the type of e-cig and charger that you are using:

**Battery Type**

Vertigo	Mirage
Sliver	Bristol
Geneva	Other:

**USB Charger Type**

Vertigo	Mirage
Sliver	Bristol
Geneva	Other:

**Reason for Exchange:**